



ORDAT GmbH & Co. KG
Rathenastrasse 1
35394 Gießen / Germany

» Price list 2018

Services, Consulting, Training, Development





Revision History

| Version | Date | Description | Modified with | Modified by |
|---------|------------|--------------|---------------|-------------|
| 2018-07 | 22.05.2018 | Finalisation | ORDAT | |
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1 Fees overview

1.1 Daily rates

An ERP solution is only as good as the service that accompanies it. For this reason ORDAT offers a comprehensive range of services: individual system consulting, competent product support, customer-specific training, project planning and management, software development as well as configuration and installation of the entire IT infrastructure including all network specific activities.

| Service | Hourly rate | Daily rate |
|--|-------------|------------|
| Strategic solution architecture <ul style="list-style-type: none"> » Value stream and value flow concept » Conception of process scenarios in Group structures (Multi-client and multi-site organisations) » Analysis and conception of the interrelationships and interface management of the technologies » Conceptual design of solution architectures for ERP and connected systems » Definition of the framework conditions in close coordination with the project stakeholders regarding the process design of the project | 195 € | 1,560 € |
| Project Management <ul style="list-style-type: none"> » Creation of complex project plans » Project organisation, detailed organisation, time and Budget planning and -Controlling » Coordination of internal and external resources » Change Management » Project reporting and milestone monitoring | 165 € | 1,320 € |
| Application consultancy <ul style="list-style-type: none"> » Execution of fit/gap analyses » Process analysis and modelling (including customising, EDI processes) » Conception/target concepts, prototyping » Data transfer » Network and integration test » Application training » Process documentation » Document and report creation | 135 € | 1,080 € |



| | | |
|---|-------|---------|
| <p>Systems development</p> <ul style="list-style-type: none"> » Software implementation (incl. tests and troubleshooting) » Customising (including EDI processes) » Data transfer » Modification of existing or creation of new reports | 135 € | 1,080 € |
| <p>Technical solution architecture</p> <ul style="list-style-type: none"> » Conception of high availability scenarios » Server & storage analysis and design » High performance database systems incl. wireless solutions » IT security & data security conception » Creation of professional backup strategies | 165 € | 1,320 € |
| <p>System Management</p> <ul style="list-style-type: none"> » Installation and setup of operating and database management systems » Integration of the server hardware into the existing IT infrastructure » Release upgrades, installation of patches » Backup strategies and job management | 135 € | 1,080 € |

2 General conditions

The services listed above are only invoiced monthly on an hourly basis according to the actual costs incurred by our employees on presentation of proof. It is irrelevant whether the service is provided on-site or at ORDAT. The request and the use of the service may replace a binding order.

One working day corresponds to eight working hours. The minimum rate for on-site services is four hours.

2.1 Time-based surcharges

The hourly rates apply during the normal working hours of the service provider (Monday to Friday 7am to 8pm, excluding public holidays in Hesse). For personnel required outside normal working hours or beyond 8 hours, the rates increase by 33%, on Saturdays by 50%, on Sundays by 75% and on public holidays by 100%.

2.2 On-call service

There is the possibility, to temporarily agree upon an extended availability of the support. The cost of this on-call time is 30% of the respective hourly rate.

Hours worked are charged according to the valid hourly rates, which are increased by time-based surcharges (section 2.1).

2.3 Travel costs and outlays

Travel costs and travel times are additionally calculated using the following rates:

- » Car per kilometre (round trip) 0.70 €;
- » Rail journey ticket costs 2nd Class or the actual train fare according to the receipt;
- » Travel times are calculated on the basis of actual expenditure at a half-hourly rate.
- » If overnight stays are required, the costs will be borne by the customer.
- » In case of train and/or flight, the respective local expenses (taxi, rental car, etc.) are added.

For travel within Germany - in accordance with German income tax law - the following flat-rate amounts apply per person for additional food costs (expenses):

| Time of absence per calendar day | Rate |
|---|------|
| less than 24, but at least 8 hours (8 - 24 hours) | 12 € |
| at least 24 hours. | 24 € |

For travel outside Germany the regulations of [Federal Ministry of Finance](#) for business trips abroad. Costs for official consents shall be borne by the client.

2.4 Cancellation of appointment by ORDAT

We reserve the right to cancel or postpone the appointment if there are important reasons (illness, strike, etc.). Services not performed will not be charged.

2.5 Cancellations

Service appointments can be rescheduled or cancelled free of charge by the customer up to 14 days before the planned date. Rescheduling or cancellation is done by email.

Please note that we reserve the right to charge the following cancellation costs thereafter:

- » 13 days to 7 days before the agreed appointment: 30% of the agreed services,
- » 6 days to 0 days before the agreed appointment: 50% of the agreed services.

We strive to cancel already booked rental cars, train tickets, hotels, etc.. Any cancellation fees will be charged to you. If cancellation is not possible, travel expenses already incurred (e.g. car rental and hotel bookings) will be charged at 100%.

2.6 General terms and conditions

If no individual agreements have been made, the General Terms and Conditions of ORDAT apply.

You can find the ORDAT T&C's [here](#).



3 **Payment terms**

All prices quoted in this document are exclusive of VAT.

After receipt of the invoice, the amount to be paid is due without deduction within 14 days.

Valid from: 1 July 2018

Imprint

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